Frequently asked questions

When are swimming lessons?

We offer a year round swimming program which operates 7 days per week. We run all year, with a four week break over the Christmas and New Year period.

To help boost individual swimming abilities, we also offer Intensive Programs during the school holidays.

How to enrol?

To enrol into a beginner level, visit https://www.campbelltown.nsw.gov.au/CCC/

LearnToSwimSquadEnrolmentForm and create an account on the customer portal. For more experienced swimmers, contact our Customer Service Team and they will book you in to an assessment class.

How much does it cost?

Our swim school operates on a 4 weekly direct debit cycle. First Family Member enrolment - \$21 per lesson Second Family Member enrolment - \$19 per lesson Third & subsequent child enrolment - \$17 per lesson

What to bring?

- A towel
- A change of clothes
- Goggles (recommended, not compulsory)
- A swim cap (recommended, not compulsory)

What to wear?

- Swimwear
- Babies and children that are not toilet trained must wear swim nappies and ensure regular toilet breaks.

Swimwear, rash shirts, approved swim nappies, goggles and swim caps can be purchased at our centres.

What if I can't make my lesson?

Students have access to two make up lessons per quarter. Customers must notify absence, via email, prior to the commencement of their class. Make up lessons are subject to availability and not always guaranteed. Make up lessons expire each quarter.

Cancellations & Suspensions

Customers must notify cancellations, via email, 5 days prior to their scheduled debit. Late notification will not result in refunds. Customers can request to suspend their membership for a maximum of four weeks per calendar year. Suspensions must be in writing, via email.

Gordon Fetterplace Aquatic Centre The Parkway, Bradbury P: 4645 4040

Monday to Friday: 5

5.30am to 8pm

Saturday: Sunday:

Public Holidays:

7.30am to 5pm (winter 3pm) 7.30am to 5pm (winter 3pm)

9.30am to 5pm (winter 3pm)

Eagle Vale Central Emerald Drive, Eagle Vale P: 4645 4255

Monday to Friday:

6am to 9pm

Saturday: Sunday: Public Holidays: 7.30am to 5pm (winter 3pm) 7.30am to 5pm (winter 3pm) 9.30am to 5pm (winter 3pm)

Macquarie Fields Leisure Centre Fields Road, Macquarie Fields P: 4645 4030

Monday to Friday: 6am to 8pm

Saturday: 7.30am to 5pm (winter 3pm)
Sunday: 7.30am to 5pm (winter 3pm)
7.30am to 5pm (winter 3pm)
9.30am to 5pm (winter 3pm)

Summer Hours October - March **Winter Hours** April - September





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Industry accredited instructors deliver our program with a warm, caring approach designed to suit every learning style. Our program caters for children six months of age to adults of varying abilities. Our program runs throughout the year with a 4 week break over the christmas period. Lessons are available Monday to Sunday, with morning and afternoon sessions on offer.

In addition to program, we also offer a squad program. Any squad enquiries should be made direct to the centre you would like to attend.

6 months to 12 months - Duration 30 minutes

In this class, parents engage with their children in water familiarisation skills, building a relationship with the water and basic swimming skills through games, songs and activities.

Children progressing from this level move to tadpole



12 months to 24 months - Duration 30 minutes

In this class, parents play an important role in developing their child's skills in the water. Water familiarisation and basic skills are learned through games, songs and activities.

Children progressing from this level move to Frog



Duration 30 minutes

This class is for the water confident child who can demonstrate basic swimming skills and flotation. Children in lobsters will learn the basic motions of freestyle and refine basic water safety skills.



Children

to lobster

2 years plus - Beginner class - Duration 30 minutes

This level aims at building water familiarisation and basic skills for pre-school aged beginners. The instructor will take the children through progressing to various swimming based activities and games. this level move Aimed at building confidence in the water and developing basic swimming skills.



Duration 30 minutes

This level children will work on developing their freestyle skills focusing on correct technique. Children in swordfish will learn the basic motions of backstroke. Children will refine basic water safety skills.



Children

from this level

progress to

Swordfish

Duration 30 minutes

This class is for the water confident child who can demonstrate basic swimming skills and flotation. Children in Octopus will learn the basic motions of freestyle and refine basic water safety skills.



from this level progress to seal

Duration 30 minutes

This class, children will work on refining their freestyle and backstroke skills with a focus on correct Technique. Children in seals will learn the basic movements of the breaststroke leg action. Children will learn water safety skills appropriate to their swimming ability and age.





Duration 30 minutes

Children in this class will further their capabilities with freestyle and backstroke, with an emphasis on correct technique. Children in this level will also learn the basic motions of breaststroke and practice use of a pace clock.

Children progressing from this level move to Whale



Duration 30 minutes

This class focuses on improving the swimmer's capabilities with freestyle, backstroke and breaststroke. Swimmers learn techniques to improve their diving skills, turns and use of a pace clock. This class will re-enforce water safety skills appropriate to the swimmers age and ability.

Children progressing from this level move to Shark



Duration 30 minutes

This is the final level within the swim school. In this level, swimmer's endurance levels are challenged in preparation for squad, while maintaining a focus on stroke technique. Swimmers will refine competitive swimming essentials inclusive of pace clock reading, turns and dives. Water safety skills still remain a focal point in this level to assist swimmers in responding to an aquatic incident.





Seal